RAPID ILL

Now part of **ExLibris**
A ProQuest Company

Sharing is caring

ExLibris
a ProQuest Company

The amazing power of the community

Rapid – registered lenders

182

Institutions

List updated on the Rapid site:
https://rapid.exlibrisgroup.com/

Usage statistics

16,475 articles filled –
on average **9** requests per lender per week

Over **2,000** request each week

"Dear RapidILL Lenders (COVID-19 pod) We thank you for allowing us to join you during this global crisis, it is not something to be taken for granted. Your response to academic libraries in Israel by sharing your collections has been a bright spot for all of us dealing with COVID-19. Your support and collaboration enabled us to provide better service to our faculty and students, so that even within the closure that the epidemic forced upon us, they could continue their study and research routine. The service we received, and continue to receive, from the COVID-19 pod Lenders is courteous, professional and efficient. The items arrive quickly and with high scan quality. For all these reasons, we thank you very much for your generosity and goodwill. Wishing you good health."

Shirit Wojakowski, Director of the Open University Library in Israel.

אוניברסיטת בן-גוריון בנגב
Ben-Gurion University of the Negev

"Dear Mike Richins & the RapidILL team, Thank you for the speedy and efficient service of submitting articles via Rapidill in this COVID-19 period. It was a real savior to be able to receive articles for our academic staff and students"

Alona Tzadik, Librarian, The Ben-Gurion University, **Israel**

RAPID ILL
Now part of ExLibris
A ProQuest Company

האוניברסיטה העברית בירושלים
THE HEBREW UNIVERSITY OF JERUSALEM

"Thank you for the generous service! Very much appreciated! These flowers from the University's campus in Mount Scopus are for you. With kind regards, The Interlibrary Loan Department."
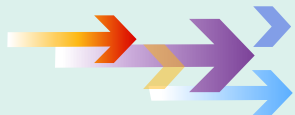
The Education and Social Work Library, The Hebrew University of Jerusalem, **Israel**

RAPID ILL
Now part of ExLibris
A ProQuest Company
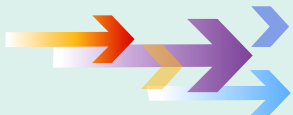
"Thank you!
The workflow was easy and satisfying!"

Naomi Galor,
systems coordinator,
IDC Herzliya Library,
Israel

Thanks to all Rapidill members who agreed to share with us their materials during the pandemic. It really made our work easier, while trying to assist our faculty and students, during these Corona days.

From Miri Apel (Library director), Yael Nesher (Head of RS services), and all IDC Herzliya library team
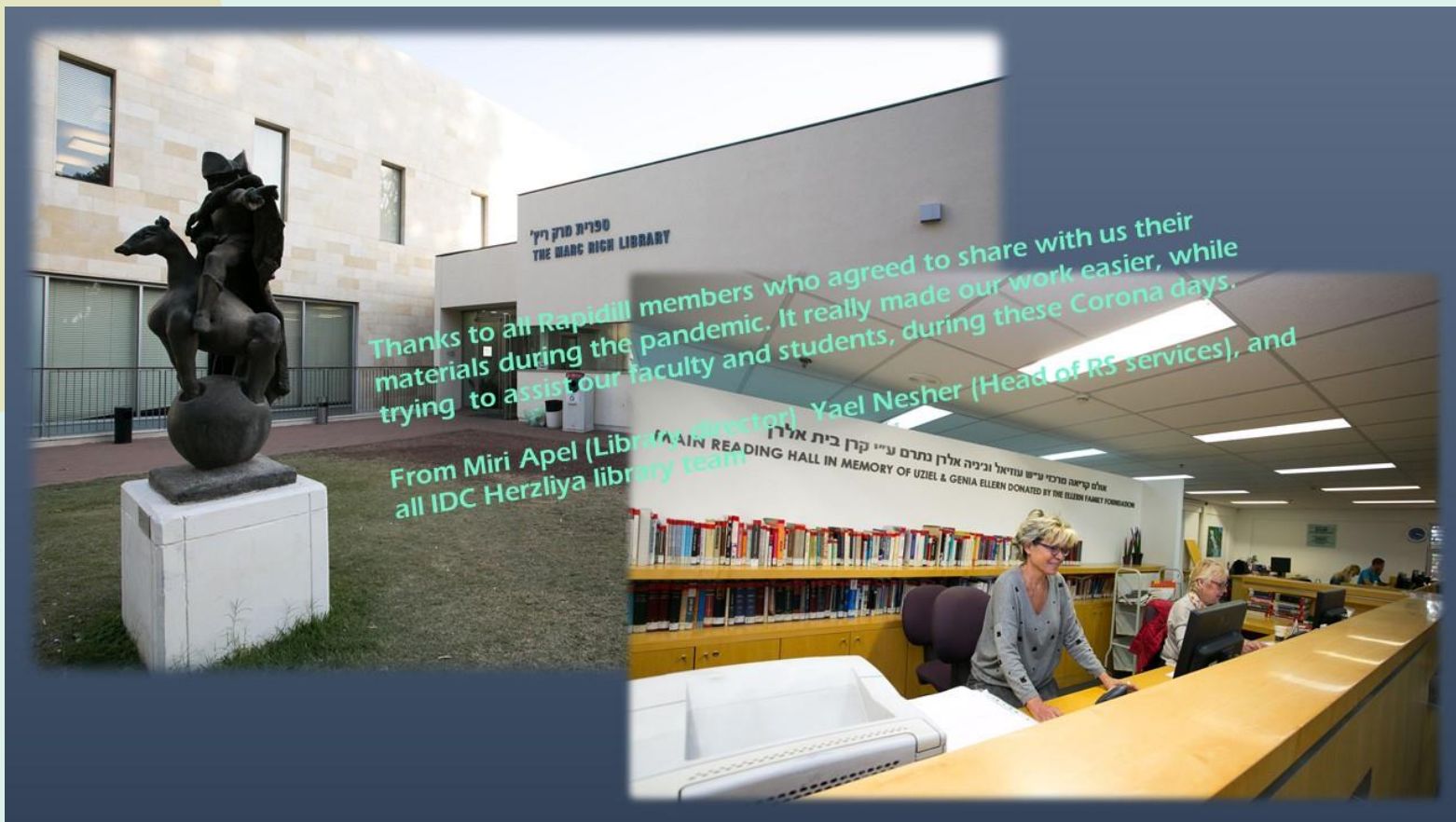
"Dear Rapid,

Thank you very much for your kind service!"

Interlibrary Loan Department
Bloomfield Library for Humanities and Social Sciences
Mt. Scopus , Hebrew University, **Israel**

"Thanks for your friendly, generous, effective and professional service !!!"

Natalie K, Library Director, Achva Academic College, **Israel**

"Great experience! Thanks to all the universities and colleges from COVID-19 pod lenders!!!"

Aleksey Gonikshtein, System librarian, Achva Academic College, **Israel**

RAPIDILL

Now part of **ExLibris**
A ProQuest Company
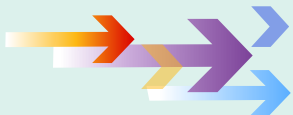
The new normal

With students, librarians and faculty mostly still working remotely from home; resource sharing staff continue and provide PDF files of articles and book chapter from their electronic collections

ExLibris
a ProQuest Company

The new normal – library creativity

https://www.youtube.com/watch?v=rnk4qeu9WZY&feature=youtu.be&fbclid=IwAR2RZYPacQUO2-pudpDrmMr56rjlMgLi7RvKX6hYKozuCFDzo_vDswIPup8

The new normal – load on libraries with access to print collections

I was let back into our building last week, so I took off the article deflection for our print materials. I figured we might be a little busier than usual, but it's summer so bad could it be?

Lending requests received for all of June 2019: 540. Articles scanned: 87.

Lending requests received for the first 12 days of June 2020: 599. Articles scanned: 161.

I was wrong. 😐

ExLibris
a ProQuest Company

RapidILL tips and tricks

ExLibris
a ProQuest Company

Why is my request rejected by Rapid ?

- There are two main reasons your request will be rejected
    - We found no match in Rapid holdings
    - There is a match but it is not lendable to you
        - Not a pod member
        - Not lendable to your country

This means that checking the ISBN in Rapid and finding a match is not enough to indicate you can get it from Rapid

ExLibris
a ProQuest Company

Missing information

> Unable to format ISSN AND/OR OCLC number
> ERROR Missing required standard numbers

- It is mandatory to have one for the below identifiers in your request for Rapid to find a match
  - ISBN \ ISSN
  - OCLC number
- Rapid will match using either an ISSN or an OCLC number.
  - ISSN tends to be a better match. If you initially attempt to submit the request using just an OCLC number, try again using an ISSN.
  - Rapid will cross-match the ISSN to both print and electronic formats to provide match the request to as many lenders possible.
- Doi is not supported by Rapid !

ExLibris
a ProQuest Company

Status check

- To see the full history of a request in Rapid, or to see where a request is in the process, you can run a search on the Rapid Status Check page: https://rapid.exlibrisgroup.com/Ill/StatusCheck

The search result include the request activity

Using Rapid statistics for collection development

The **Borrowing Detail Data** report provides you with a list of every request you placed in Rapid for each month. There is a lot of information in the report for each request including final request status, lender, citation information, and the turnaround time

Copyright

Understanding copyright

- The fair use doctrine is an open-ended limitation to the exclusive rights granted to copyright holders, designed to allow free use for socially valuable purposes such as criticism, commentary, teaching, and news reporting.

- In the US , it is covered under [Section 107 and 108 of the Copyright Act](#)

The Good News About Library Fair Use

Libraries Need Fair Use

An academic and research library's **mission** is to enable teaching, learning, and research. Increasingly this requires copying (especially digitizing), distributing, and displaying library materials. Library materials are mostly under copyright.

Life+70
Current duration of copyright

4.8 million
Average number of volumes in ARL library collection

85%
Academic librarians who expect online use of library materials to increase over next five years

70-80%
of a typical research library collection is likely under copyright.

50%
of in-copyright materials in library collections will be "orphan works" (i.e. author/owner is unknown or unlocatable).

Without fair use, much of this material would be off-limits for next-generation library uses.

Typical interpretations around the world

- Libraries can supply
  - 10%, a book chapter or an article
- Borrowing side need to
  - Ask the patron to fill in a declaration to acknowledge copyright
  - Attached copyright notice when sending the file
  - Delete the file after a period
  - Some countries will be more strict and require that the article is printed and the user needs to pick it from the library – getting less common today

Copyright issues – Alma built in support

- A copyright declaration is included in the Primo request form (text is customizable) and users must check it to complete the request

- A copyright statement is also included in the email sent to patron with the link to the document

- Alma has mediation rules in place that will stop requests from sending if they meet the rule of five.

ExLibris.
a ProQuest Company

How To Get It

< BACK

Notice: Warning Concerning Copyright Restrictions

You must read and acknowledge the following statement before submitting your request.

Fully adheres to international copyright laws

CANCEL REQUEST   I AGREE WITH THE TERMS

Primo copyright declaration

Rapid copyright statement

DOCUMENT ID: 5029776530000121

LENDER: ALMAUNIV :: ALMA University

BORROWER: ALMAUNIV

BORROWER ADDRESS: almauni25@gmail.com

CROSS REF ID: 186971

Processed by RapidX: 2/11/2020 4:18:04 AM

RAPID ILL   This material may be protected by copyright law (Title 17 U.S. Code)

Copyright in RapidILL – lending side

- When loading library holdings into RapidILL you define per each collection \ location the lendability terms. It can be set as : local only, lendable in the country only, lendable international. It is the lending library responsibility to adhere to their license terms

- When a lender gets a request that is not fair use they should reject (for example more than one chapter or several articles from a journal)

- Lender assumes borrower adhere to copy right requirement and is not required to validate it

ExLibris
a ProQuest Company

Copyright in RapidILL – borrowing side

- It is the borrowing library responsibility to make sure they adhere to copy right requirement including patron declaration , fair use etc

- RapidILL appends to each PDF file a copyright statement to let the users know the material is under copyright

ExLibris
a ProQuest Company

Scope of full integration – to be ready by end of 2020

- **Place Request – available now**
  - A request created in Alma is sent to RapidILL.
- **Borrowing**
  - All actions required will be done from Alma, updates from lending side will be pushed to Alma
- **Lending**
  - When a lending request is created in Rapid, it will be pushed to Alma
  - All actions required will be done from Alma, updates from borrowing side will be pushed to Alma

Borrowing side

The borrowing process is planned to be as unmediated as possible.

In a typical process there is no intervention required

- Request is created via Primo form and pushed to Rapid

- Request is filled by Rapid

- The article\book chapter is send via Alma directly to the patron via a secured link

ExLibris
a ProQuest Company

Borrowing side – actions in Alma (planned)

The following additional actions will be available in Alma

- **Not as cited** – used when the pdf received is not good: can be missing pages, wrong pages, bad scan. Request is then resubmitted to Rapid

- **Cancel partner** - can be used if request is stuck and borrower wants to move it to next lender

- **Resubmit** – when a lender sends bad citation to borrower, borrower can fix the request and resubmit

- **View local resource –** turn to hold\digitization request

ExLibris
a ProQuest Company

Lending side - actions in Alma (planned)

The lending process is planned to be as simple as possible.

The following options will be supported in Alma:

- Ship digitally (called filled in Rapid)
  - The Alma ship digitally action will trigger a process that will upload files to RapidX

- Bad citation
  - Using this option will allow to add a comment and will reject the request and send back to borrower

- Reject (called unfilled in Rapid)
  - Will send an unfilled state to Rapid which will push request to another lender

ExLibris
a ProQuest Company

Lending side: supported flows for fulfilling digitally

- Flow 1: RS staff manages the full process including digitization

- Flow 2: Branch manages the full process including digitization

- Flow 3: Branch manages the pick from shelf and send to a central digitization unit

All above flows are supported in Alma and can be tweaked using Alma parameters

ExLibris
a ProQuest Company

Thank you!